

**ACC Survey (English)**

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This page shows analysis of submitted data, such as the number of submissions per component value, calculations, and averages. Additional components may be added under the "Add analysis components" fieldset.

**- How did you find out about the Automobile Club ?**

Information given at time of arrival to CERN	9
Word of mouth, a friend told me	63
CERN Web page	10
Other	1

**- How did you pay your membership fee ?**

Cash at the club	55
Bank transfer	12
Post office	10

**- How often do you visit the club ?**

Once per week	8
Two times per month	11
Once per month	22
Once each two or three months	29
Once or twice per year	2
Once per year	1

**- Which Automobile Club discount vouchers do you use ?**

Technomag	14
Derendinger	3
Pneus Claude	6
Garage Champs-Fr�chets	2
Carrosserie Mastrullo	1

**- As a member, which equipment types do you use ?**

High-pressure carwash	66
Low-pressure carwash	34
Car interior vacuum cleaner	64
Compressed air for inflating tires	63
Mounting / balancing of tires on rims	38
Lifts inside the hangar	58
Lift outside for chassis cleaning	11
Other	11

**- What types of mechanical repairs are you doing to your car ?**

Oil changes	54
Brakes	42
Exhaust/Muffler exchange	19
Shock absorbers	11
Other	22

**- How would you evaluate the presence of the site responsible for lunchtime and 3 evenings per week ?**

	Very Good	Good	Rather Good	Sufficient	Insufficient
Evaluation	17	31	13	5	3

**- How would you evaluate the services offered by the Automobile Club ?**

	Very Good	Good	Rather Good	Sufficient	Insufficient
Evaluation	22	30	13	6	2

**- Are you going to the Automobile Club's website when you want to find information ?**

Yes	36
No	37

**- What kind of information do you look for on the website of the Automobile Club ?**

Opening hours	35
The telephone number to the club	11
Special announcements (like; exceptional closure dates of the club)	17
The Automile Club rules	13
Other	6

**- How would you evaluate the quality of the information you find on the website of the Automobile Club ?**

	<b>Very Good</b>	<b>Good</b>	<b>Rather Good</b>	<b>Sufficient</b>	<b>Insufficient</b>
Evaluation	1	18	14	24	9

- [Add analysis components](#)

Update analysis display